



## LOWER ACADEMY

Timberlog Close, Basildon, Essex SS14 1UX  
Tel: 01268 552536  
Fax: 01268 498801  
[admin@basildonacademies.org.uk](mailto:admin@basildonacademies.org.uk)



## UPPER ACADEMY

Wickford Avenue, Pitsea, Basildon, Essex SS13 3HL  
Tel: 01268 552536  
Fax: 01268 551209  
[admin@basildonacademies.org.uk](mailto:admin@basildonacademies.org.uk)

Friday 25<sup>th</sup> April 2025

### They Said We Did

Dear Parents/Carers,

Each half term, our DSL and I host a Student Voice Panel where our students are given the opportunity to share their thoughts and opinions on various aspects of the school. This initiative began in September 2025. During our past meetings, a number of concerns were raised, and I am pleased to share that we have been able to address many of them.

Below, you will find a list of issues raised by students and the actions we have taken to resolve them:

- **Discomfort caused by students gathering near toilets** – We have installed CCTV with a live feed in key areas and implemented a truancy tracker to improve monitoring.
- **Clip-on ties** – A Velcro tie will be available to purchase in September 2025.
- **Available equipment in lessons** – To resolve this, each class now is fully stocked with the resources the students require e.g., pens.
- **Concerns about the consistency of credit issuance** – Credits are now being issued fairly and consistently across the board.
- **Reward tracking** – All rewards are logged into BROMCOM, ensuring accurate tracking of student achievements.
- **Generation Juice** – A juice bar has been set up for students and they will be able to access this soon with every student receiving a free bottle to access this in April 2025.
- **Third food venue** – This will be opened after the Easter holidays to provide access to food outside of the canteen.
- **Online Surveys** – Students have said they prefer paper copies of surveys, so this has been started with small groups completing these with staff present to support where necessary.
- **Condiments in the canteen** – Student now have easier access to ketchup and butter.
- **Additional areas to revise in prior to public examinations** – An IT suite will be opened at least once a week on a Thursday to provide this support until 4.30pm.
- **Increased pastoral support in KS5** – We have appointed a KS5 pastoral team member.
- **Access to Parent Pay in school** – Soon we will have installed in the reception a facility to top up parent pay in person with a bank card to make it easier for everyone.

They have asked us to investigate the timings of the school day and the length of lessons.

We are excited about continuing these discussions with students and look forward to making further improvements based on their feedback where it is possible to.

Yours sincerely

R Rees  
Trust Headteacher

[www.basildonacademies.org.uk](http://www.basildonacademies.org.uk)

The Basildon Academies are sponsored by The Basildon Academies Trust, registered charity no. 1123727

